

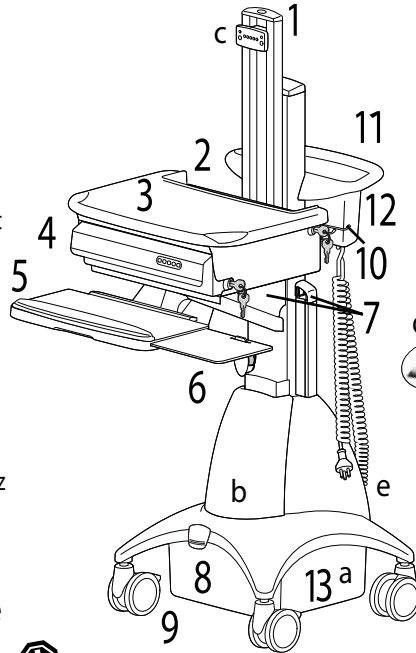
Features - SV22-92011

- SV22-92012

- SV22-92013

- SV22-92025

- 1 Riser
- 2 Notebook Enclosure
- 3 Worksurface
- 4 Electronic Autolock Drawer
- 5 Tilting Keyboard Tray and Wrist Rest
- 6 Right/Left Mouse Tray and Holder
- 7 Cable Management
- 8 Riser Lift Brake
- 9 Locking Front Casters
- 10 Scanner Holder Bracket
- 11 Ergonomic Rear Handle
- 12 Storage Basket
- 13 Power System - 220-240VAC, 50 Hz
 - a 55 Ah Battery
 - b 3 AC Outlets (300 Watts total)
- c Remote User Interface (RUI)
- d StyleLink Software CD & Cable
- e Coiled Power Cord



StyleView powered carts provide electrical AC power for mobile point of care computing equipment in a healthcare environment.



Please read all parts of this guide. When set-up is complete, do not discard this guide. The guide should be filed in a secure place for future reference.

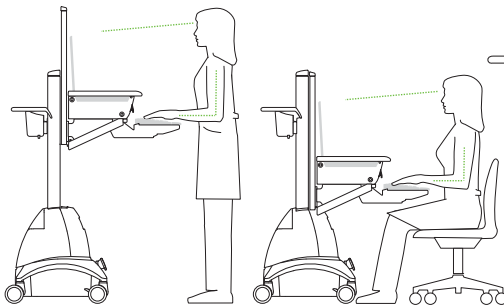
Cart Specifications - For Power System Specifications see page 11.

Range of motion

Vertical Adjustment Range: 20" (508 mm)

STAND

SIT

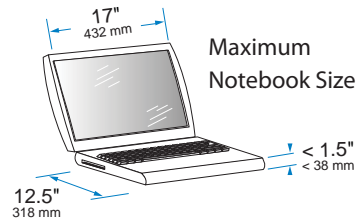


Tilt: ±15° Viewing Angle
Based on a 10" High x 1/2" deep Notebook

Keyboard Tray Tilt: -12°

Weight capacities

Notebook	6-18 lbs	2.72-8.26 kg
Drawer	4 lbs	1.8 kg
Worksurface	2.5 lbs	1.1 kg
CPU Holder	25 lbs	11 kg
Keyboard Tray	2.5 lbs	1.1 kg
Mouse Holder	.5 lb	.23 kg
Scanner Holder	.5 lb	.23 kg
Basket	5 lbs	2.3 kg



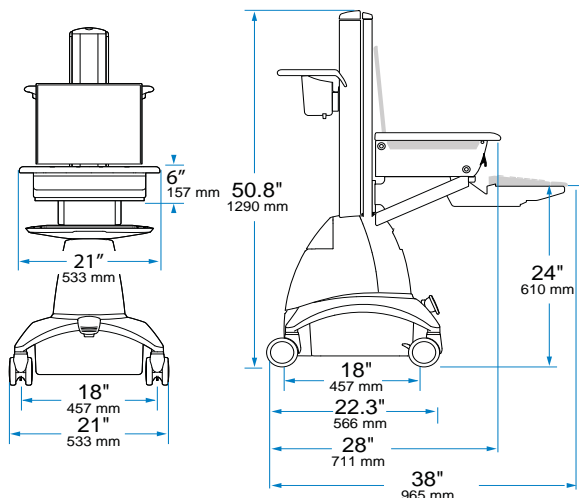
Maximum Notebook Size



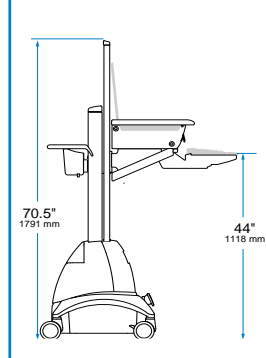
CAUTION: The lift brake locks the vertical lift of riser during normal use but it DOES NOT increase load capacity. DO NOT load riser with equipment totalling more than the maximum weight capacity specified by Ergotron. Ensure optimum lift function by testing and if necessary, re-adjusting tension whenever the weight mounted to the riser changes (i.e., equipment is removed or added). See "Set Riser Lift Tension" adjustment instructions in step 7 on page 5.

Dimensions

Riser in Lowest Position



Riser at Full Height

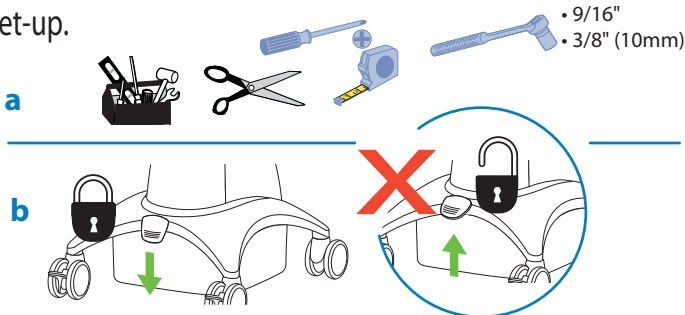


For more information on this or other Ergotron products, visit our website: www.ergotron.com

Mounting Equipment

1 Prepare for cart set-up.

a Gather tools for cart set-up.



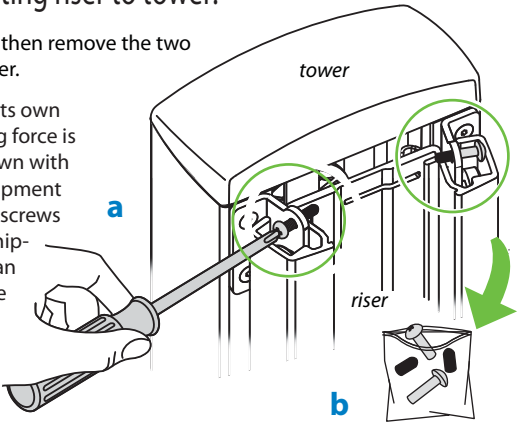
b To prevent the riser from moving during set-up, lock riser by pushing the lift brake down.

2 Remove anchor screws connecting riser to tower.

a Make sure riser is locked (lift brake down), then remove the two capped screws anchoring the riser to the tower.

WARNING: The riser can move up on its own very quickly when a counter-balancing force is removed! Therefore, always lock the riser down with the lift brake when adding or removing equipment *and* when removing or inserting the anchor screws which secure the riser to the tower during shipping. Failure to lock the riser at such times can result in serious personal injury and possible damage to cart and/or equipment.

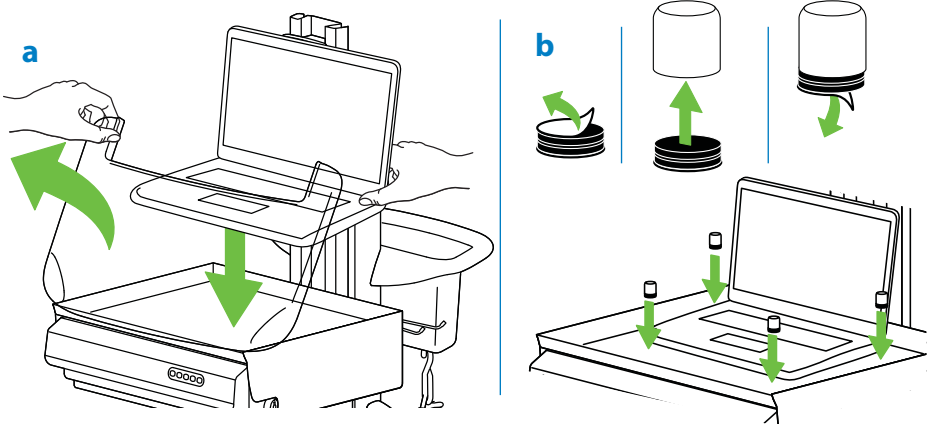
b Save the screws and caps in the provided bag to be used if the riser needs to be anchored to the tower at a later time.



3 Attach notebook

a Lift up work surface and place notebook into enclosure.

b Attach adhesive velcro to bumpers and adhere to enclosure to keep notebook in place.



4 Personalize autolock drawer code.

a Unlock drawer with master key (identical duplicate keys are provided). Pull drawer open to access battery box; remove box cover; insert the four provided AA batteries. Replace cover and close drawer.

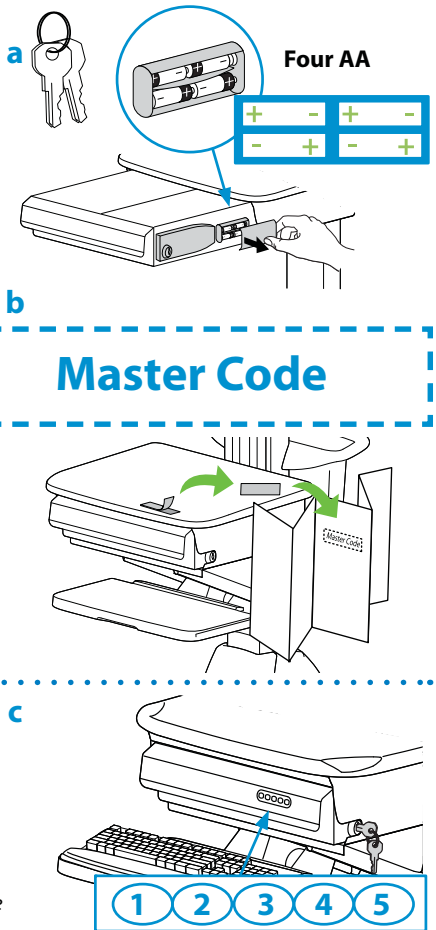
b Remove the Master Code sticker located near the number pad and place it in the box at right for safe keeping and future reference.

c Program Personal Code:

- 1 Enter Master Code
- 2 Press 3 and 5 at the same time
- 3 Enter a new personal code - any series of five numbers

The drawer is now programmed to unlock when either the personal code or the master code is entered.

The drawer remains unlocked for 2 minutes and the number 5 remains lighted. At the end of two minutes, the drawer automatically locks. You can manually lock the drawer at any time by pressing 1 and 2 on the number pad simultaneously.



***** Store this guide along with the master keys in a secure place to prevent unauthorized access to autolock drawer.

Mounting Equipment

Autolock Drawer Tips

To Unlock Drawer - 3 methods

- Key - turn counter clockwise 1/8 turn
- Enter Master Code
- Enter Personal Code



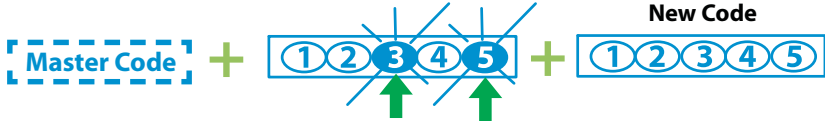
Master Code

Personal Code

1 2 3 4 5

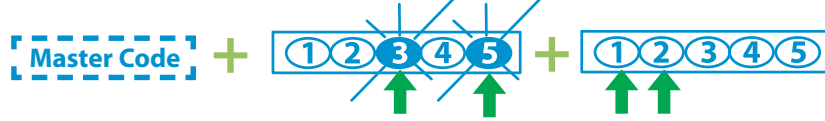
To Program Personal Code

- 1 Enter Master Code
- 2 Press 3 and 5 simultaneously (while blinking)
- 3 Enter new code - any series of five numbers



To Erase Personal Code

- 1 Enter Master Code
- 2 Press 3 and 5 simultaneously (while blinking)
- 3 Press 1 and 2 on number pad at the same time



To Lock Drawer - 2 methods

- Press 1 and 2 on number pad simultaneously
- or
- Wait two minutes for drawer to lock automatically

Manual

1 2 3 4 5

Auto



Autolock Drawer Troubleshooting

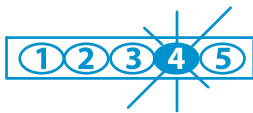
• Number pad numbers are dark

- Touch anywhere on number pad to activate back-light, (drawer remains locked until you enter valid code)
- If touching number pad does not activate back-light, batteries may need to be replaced, see instructions 4a.

• Number 4 on number pad is blinking = Low Voltage Warning

- Batteries may need to be replaced, see instructions 4a.

Low Voltage Alert

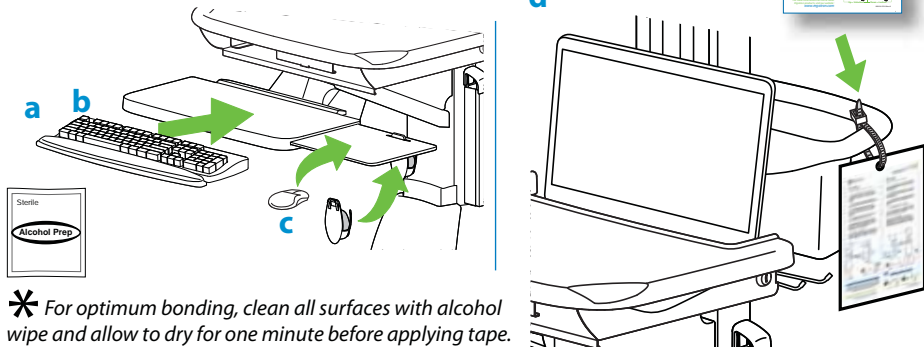


• Drawer won't open when Personal Code is entered

- Test system by entering Master Code. If drawer doesn't unlock, replace batteries as instructed 4a.

5 Mount keyboard accessories & reference card

- Apply double-sided tape to bottom of wrist rest and place on tray.
- Use hook & loop tape to fix keyboard on tray.
- Snap mouse pouch on right or left side of tray.
- Attach reference card to handle with cable tie.

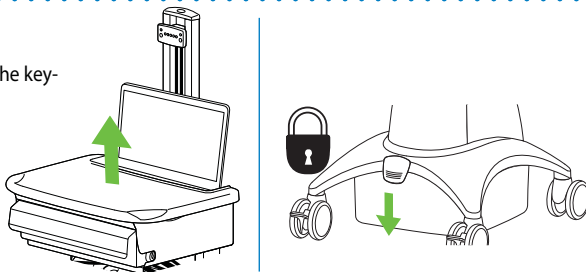


* For optimum bonding, clean all surfaces with alcohol wipe and allow to dry for one minute before applying tape.

6 Route Cables

- Lift riser to highest position and pull the keyboard/mouse tray out as far as it will go.
- Lock down lift brake.

* Routing cables with the cart components fully extended helps ensure sufficient slack for unrestricted movement during use.



Cable Routing

6 Route Cables

c Connect one end of the RUI cables to the RUI that is mounted to the riser. Connect grey cable to grey jack and black cable to black jack.

d Remove side covers of cable box mounted under the drawer. Route the RUI and computer cables down riser and into the cable box. Route keyboard and mouse cables into the cable box. Use cable box to store excess cable and power bricks.

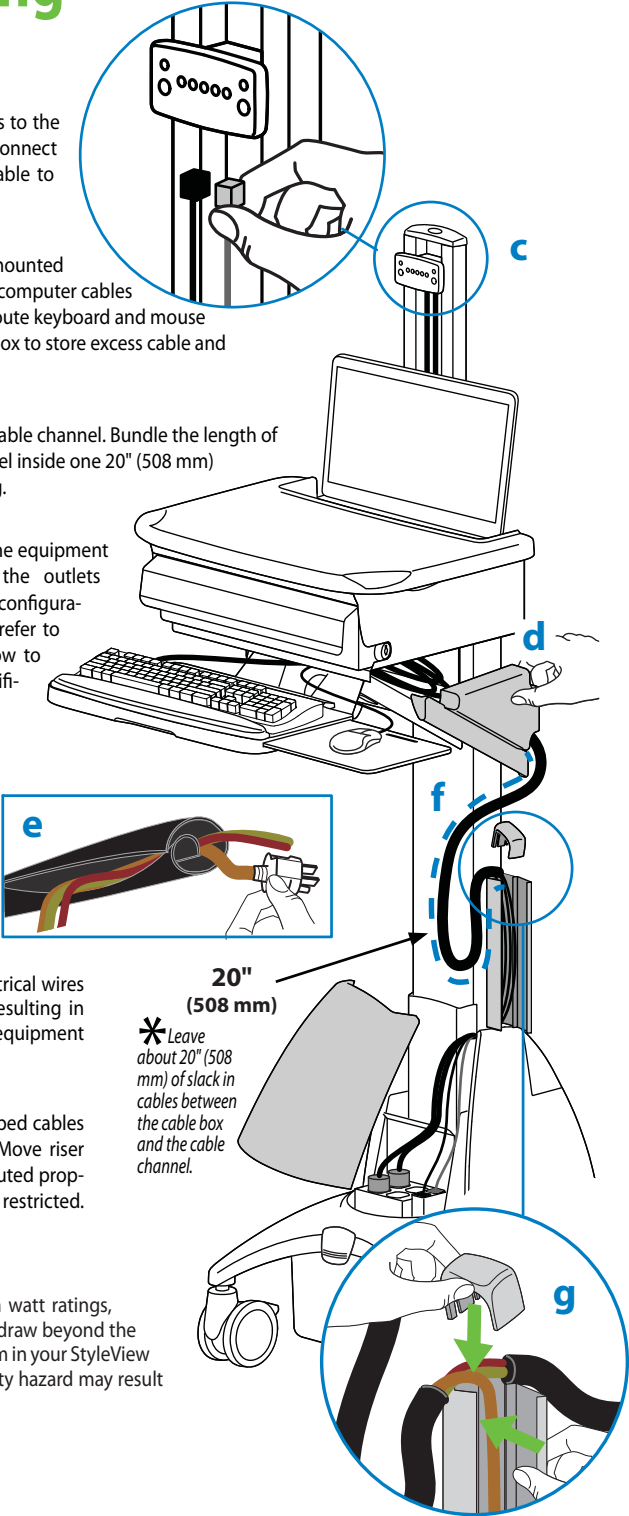
e Route cables out of cable box to cable channel. Bundle the length of cables from cable box to cable channel inside one 20" (508 mm) length of the provided flexible tubing.

f Route the RUI cables along with the equipment power cords, down the channel to the outlets under the front cover. Since outlet configurations vary from country to country, refer to the Outlet Configuration Table, below to identify instructions that relate specifically to the outlet on your Cart. Connect the RUI cables and plug-in the power cords according to the Outlet Configuration Table.

CAUTION: Route cables on Cable Channel (right) side of Cart only. Do not store power brick inside base covers. Storing power brick inside base covers may damage electrical wires and interfere with riser operation, resulting in damage to both Cart and mounted equipment or injury from electrical shock.

g Close cable channel around wrapped cables and replace cable box side covers. Move riser up and down to ensure cables are routed properly and movement of the riser is not restricted. Adjust if necessary.

CAUTION: Observe maximum watt ratings, do not connect equipment that will draw beyond the 300 watt capacity of the power system in your StyleView Cart. Failure to comply with this safety hazard may result in equipment damage.



Outlet Configuration Table (Step 6f)

China 220-240VAC 50 Hz	<i>An Outlet box cover is not required on this system</i>		
Europe, Australia, and New Zealand 220-240VAC 50 Hz	 2x 8-32 x 1/4"		
United Kingdom and Singapore 220-240VAC 50 Hz	 2x 8-32 x 1/4"		

Riser Lift Adjustment

7 Set riser lift tension.

a Unlock riser (lift brake up).

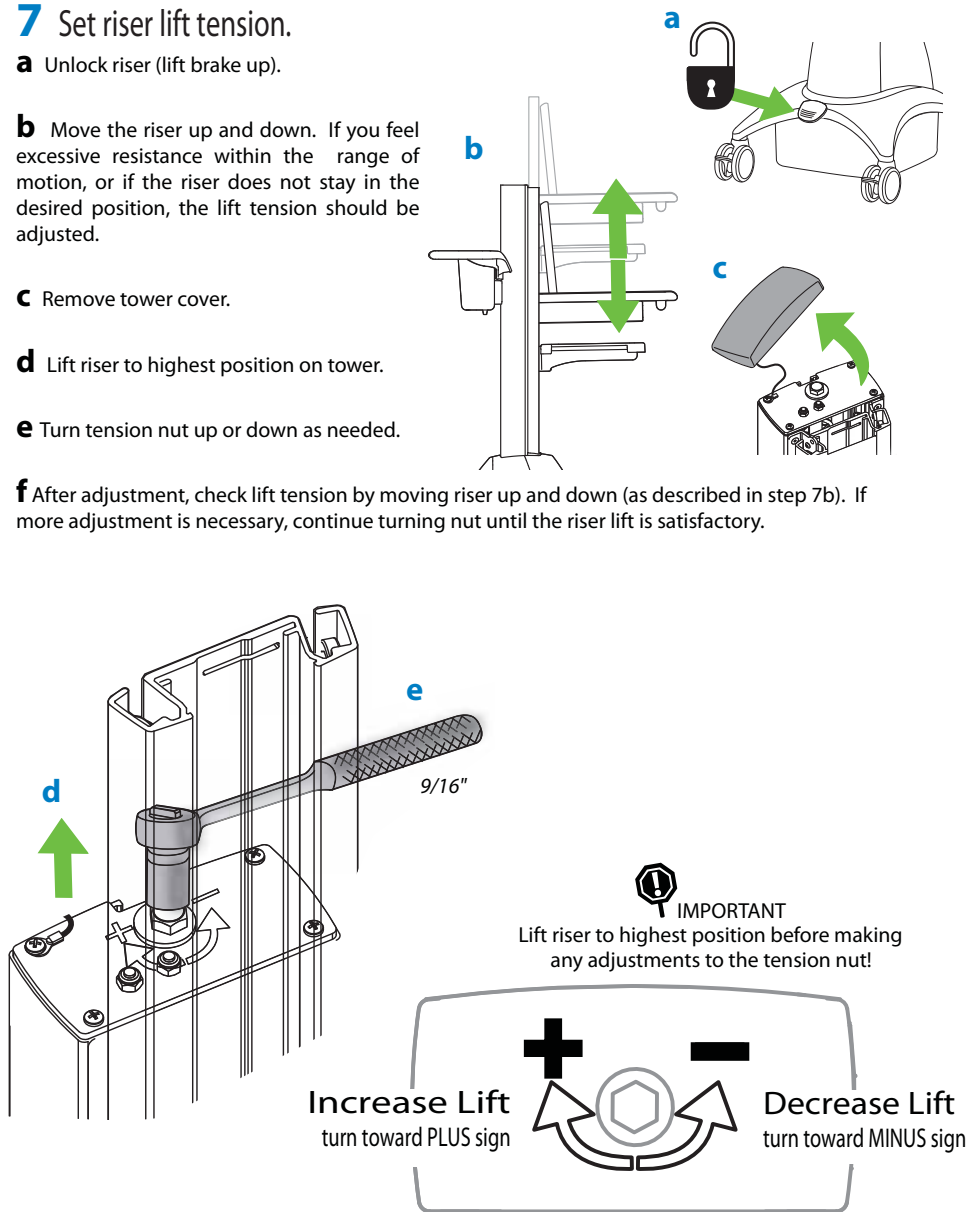
b Move the riser up and down. If you feel excessive resistance within the range of motion, or if the riser does not stay in the desired position, the lift tension should be adjusted.

c Remove tower cover.

d Lift riser to highest position on tower.

e Turn tension nut up or down as needed.

f After adjustment, check lift tension by moving riser up and down (as described in step 7b). If more adjustment is necessary, continue turning nut until the riser lift is satisfactory.



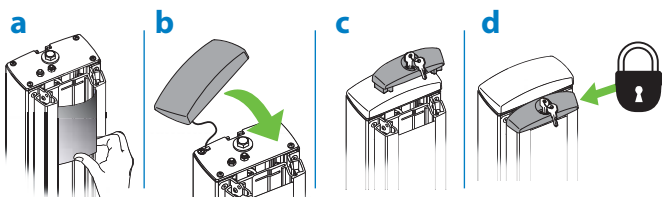
8 Attach covers.

a Cover cables on riser.

b Attach tower cover.

c Attach top of riser cover.

d Lock riser cover.



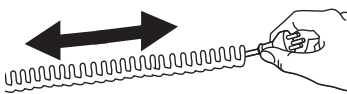
Battery Charging Cycle

9 Charge Battery

FIRST TIME BATTERY CHARGE

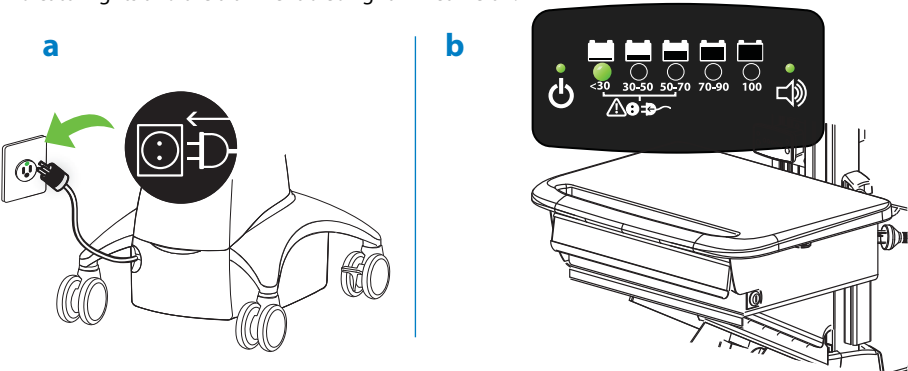
To charge the battery for first time and/or to charge the battery after a period of storage

***Do Not stretch coiled cord further than 10 feet (3 meters), damage to the cord may occur.**



a Plug power cord into appropriate wall outlet and verify that the green "100" light is flashing to indicate battery is charging. Continue to charge until light stops flashing and stays lit.

b Turn power system on by holding down the AC Outlet Power ON" located on the RUI for 1 - 3 seconds. The Power light, the battery charge indicator lights and the alarm enabled light will come on.

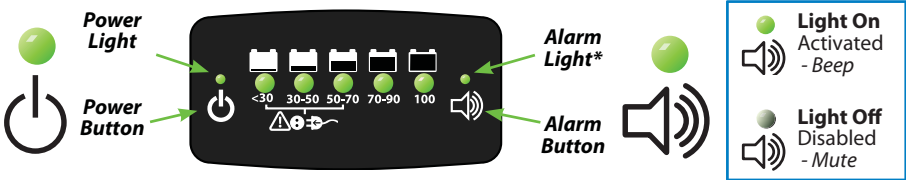


Battery Charging Cycle

10 Tracking battery power - the Remote User Interface (RUI)

The RUI will alert you to the percentage of charge remaining in the cart battery with a series of steady or flashing red, yellow or green lights, and an alarm that can be set to beep or remain mute. Refer to chart for common RUI messages and how to respond to each. Remember, the battery needs to be charged to 100% every day, and you can use the cart while charging, so **plug-in cord as often as possible to avoid running out of power!**

NOTE: Put monitor in power save mode to optimize battery run time.



Battery charge cycle
understand and respond to RUI alerts

RUI Display	Alert Visual Audio	Charge Status	Response
	 100% Light Flashes Green	Charging Power Cord is plugged-in	Allow battery to continue charging until the 100% light stops flashing. You can use cart while charging.
	 All Lights Steady Green	100% Full	When 100% light stops flashing the battery is fully charged and the cart can be unplugged.
	 30% – 50% Lights Yellow Alarm Beeps *	Between 50% and 30%	Plug-in power cord and charge to 100%! You can use cart while charging.
	 30% Light Flashes Red Alarm Beeps *	30% or less	*Frequent operation of the cart while battery charge levels are below 30% will significantly reduce the life of your battery.
	No Lights No Alarm	0% No power available until power cord is plugged-in.	

** If the alarm is activated (green light is on), it will start beeping when the battery charge level drops to 50% and below. Beeping will stop only when the charge empties to 0% or when the power cord is plugged-in for recharging. NOTE: If the alarm light is off, the beeping has been disabled and the alarm is mute. For details on enabling and disabling alarm contact Ergotron Customer Care.*

11 StyleLink

a Install StyleLink software (after computer has been connected to power): place CD in computer and follow set-up instructions that appear on display.

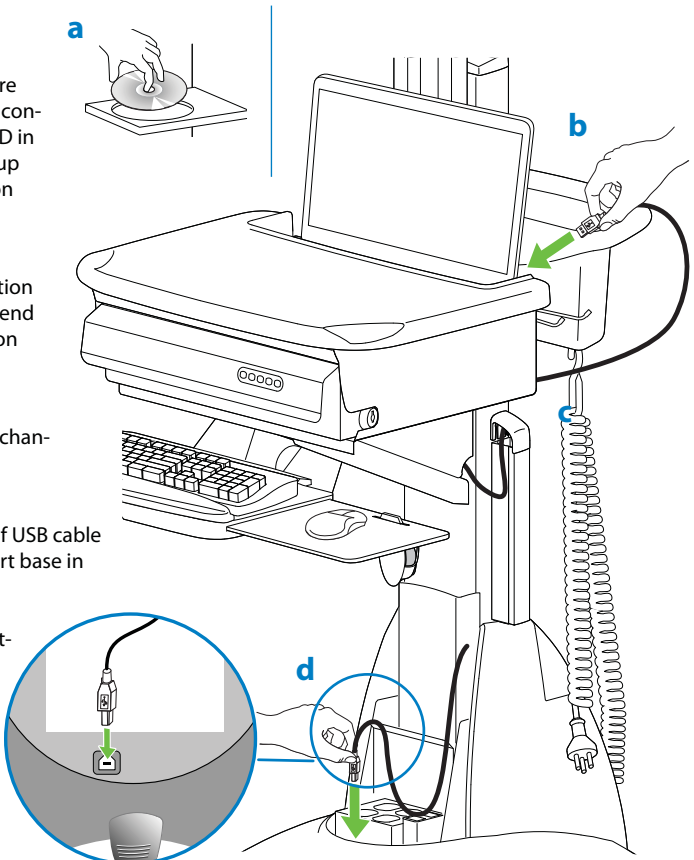
b After software installation is complete, connect one end of USB cable to USB port on computer.

c Route USB cable down channel at side of tower.

d Connect opposite end of USB cable to USB port located on Cart base in front of power outlets.

NOTE: When StyleLink software is downloaded and used, your battery warranty period is 1 year.

*** See help file in the StyleLink software for more detailed information.**






Set-up is complete - your Cart is ready to go!

The following pages contain important guidelines for safe operation and maintenance of the SV Cart and the power system.
Refer to our website for more information about the StyleView Cart and other Ergotron products. www.ergotron.com

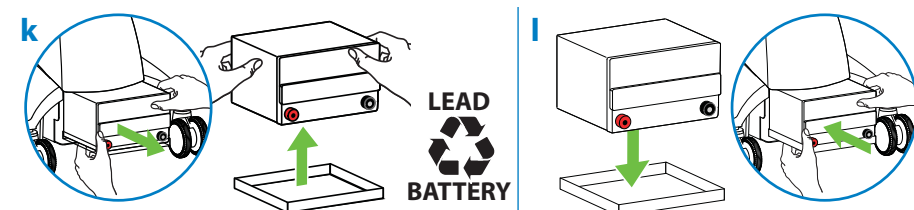
Battery Replacement

Replacing Battery

-  **WARNING:** Only Ergotron-specified batteries may be used in the StyleView Power System. Please call customer care for details.
-  Do not replace the batteries while cart is located in an oxygen rich or hazardous environment. Sparking may occur.
-  *Follow LONG TERM Storage Steps (a) - (i) to remove existing battery then continue with steps (k) - (p) below, to connect the replacement battery.*

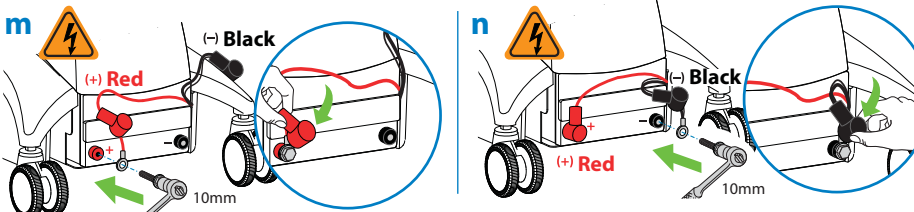
k After removing battery from cart, lift out of tray. Recycle battery or contact Ergotron for proper battery disposal guidelines.

l Place new battery in tray; insert battery into cart.



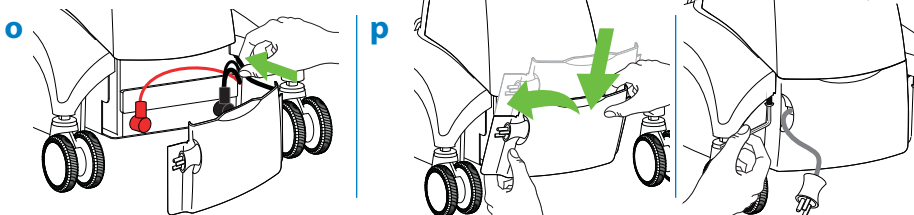
m Remove boot to expose Red (+) connector. Connect Red (+) lead to battery with terminal bolt and wrench. **Connect Red lead BEFORE Black lead!** Be careful not to contact tools between terminals on battery and metal chassis. Place boot on Red terminal.

n Remove boot to expose Black (-) connector. Connect Black (-) lead to battery with terminal bolt and wrench. **Connect Black lead AFTER Red lead!** Be careful not to contact tools between terminals on battery and metal chassis. Place boot on Black terminal.




o Plug-in cord reel cable.

p Attach cover to cart and tighten screws.



Power System Storage


Power System Storage
- SHORT TERM

 *If the Power System will be idle for up to three months, the battery should be fully charged before storage and recharged during storage.*

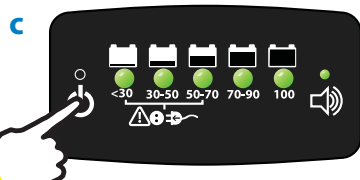
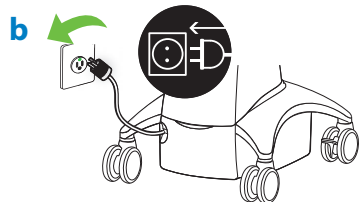
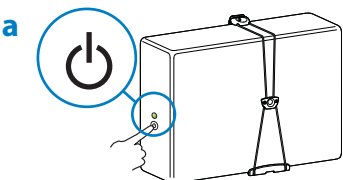
If the Power System will be idle for 3 months or more, the battery should be removed from the cart and stored, follow LONG TERM Storage instructions!


a Turn off all mounted equipment.

b Plug power cord into appropriate wall outlet to fully charge battery to 100% (all RUI indicator lights will be illuminated). *Power system must be fully charged before storing!*

c Once battery has been charged to 100%, turn power system off by holding down the AC Outlet Power  on the RUI for 1 - 3 seconds. Power light will shut off.

d Leave power cord plugged into appropriate wall outlet if possible. If wall outlet is not available for cart storage, remove front cover, disconnect RUI cables from jacks located on side of outlet box, and replace cover. If cart is not plugged into a wall outlet while stored, recharge battery once a month.

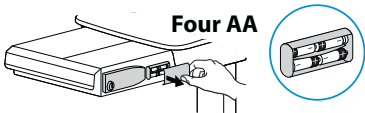


 **NOTICE:** Warranty on fully charged batteries left in an unused state for more than three (3) consecutive months is automatically void. Warranty on fully discharged batteries left in an unused state for more than three (3) consecutive days is automatically void.

Power System Storage

- LONG TERM *If the Power System will be idle for 3 months or more, the battery should be removed from the cart and stored, follow steps below. If the Power System will be idle for less than 3 months, follow SHORT TERM storage instructions!

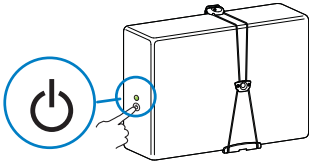
1 Remove batteries from Autolock drawer.



2 Remove power system battery.

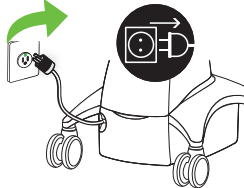
a Turn off all mounted equipment.


a



b Disconnect Power System from power source.

b



c Turn power system off by holding down the AC Outlet Power  on the RUI. Power light will shut off.

c



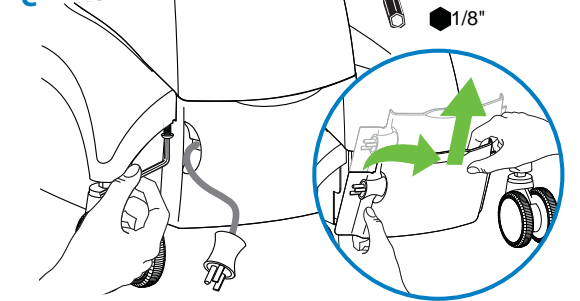
d Remove front cover and disconnect RUI cables from jacks located on side of outlet box.

d



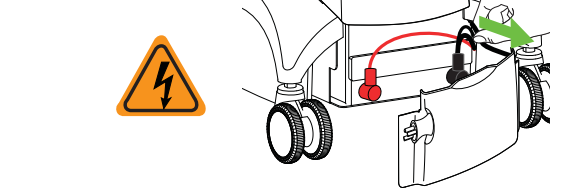
e Remove battery cover.

e



f Unplug cord reel for better access.

f



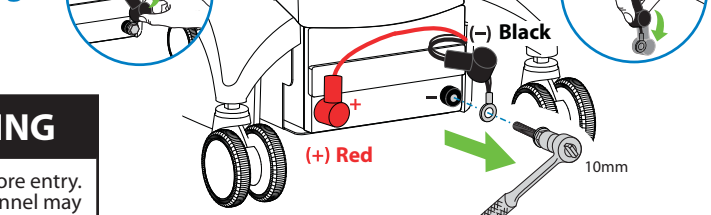
g Remove protective boot from Black (-) lead. Be careful not to contact tools between terminals on battery and metal chassis. Use wrench to remove terminal bolt from Black (-) lead. Slide boot over exposed connector.


h Repeat step (g) for Red (+) lead. Be careful not to contact tools between terminals on battery and metal chassis.

i Remove battery and store in cool, dry area while Cart is out of use. Optimal storage temperature is 15°C/59°F. Battery voltage should be checked every three (3) months. If voltage drops below 12.5VAC, fully recharge battery. Contact Ergotron Customer Care for information about how storage might impact the battery warranty.




j Gently push boot-covered leads back into the cavity left by the removed battery and replace battery cover to base.

g

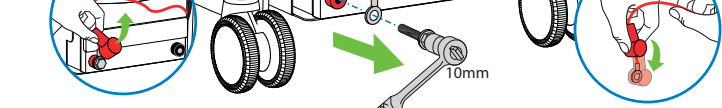


**WARNING**

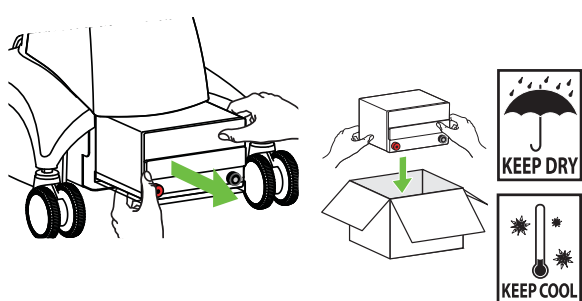
Disconnect power before entry. Only authorized personnel may service this equipment. Read and understand operating instructions before opening unit or replacing battery.



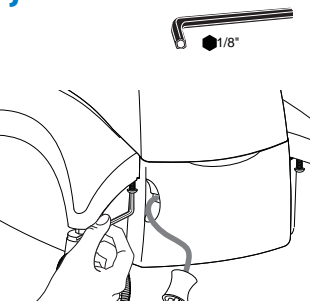
h



i



j



Cart Safety Guidelines

Equipment Changes and Cart Transfers


Always anchor the riser to the tower BEFORE making changes to cart such as:


- removing or adding equipment
- preparing the cart for transit to another site


See step 2 on page 2 for more information.

Cleaning and Maintenance

The following procedures are not guaranteed to control infection. The hospital infection control administrator or epidemiologist should be consulted regarding cleaning procedures and processes.

 To avoid risk of electric shock, do not expose electrical components to water, cleaning solutions or other potentially corrosive liquids or substances.


 Do not immerse Cart or Cart components in liquid or allow liquids to flow into the Cart. Wipe all cleaners off surface immediately using a damp cloth. Thoroughly dry surface after cleaning.


 Do not use flammable cleaners on Cart surfaces due to close proximity of electrical power and equipment.


All paints and plastic Cart components will withstand cleaning by most commonly used, diluted, non-abrasive solutions such as quaternary ammonia compounds, ammonia enzyme cleaners, bleach or alcohol solutions.


- Pen and permanent and dry erase markers can be removed with 91% isopropyl alcohol and a soft cloth.
- Iodine stains can be removed with commonly used cleaners and a soft cloth.
- Never use steel wool or other abrasive materials that will damage the surface finish.


It is recommended that any cleaning solution be tested on a small, inconspicuous area to ensure surface is not harmed.

 **Adjustment, Service, Replacement** - DO NOT attempt to adjust, service or replace any part of the StyleView Cart unless directed to do so through Ergotron-approved documentation (i.e. installation instructions). Only Ergotron, Inc. or an Ergotron-certified entity may adjust, service or replace StyleView Cart components. If any component on the Cart is missing or damaged, the Cart must not be used, contact Ergotron Customer Care immediately to request a replacement part.

 **Cables** - Keep cables neatly organized on the Cart (a variety of solutions are provided with your cart for this purpose). Excess cables should be routed away from moving components with cable clips. Review Cable Routing section of this guide, or contact Ergotron Customer Care for more information.

 **Casters** - Check casters periodically to make sure they are clean and free of debris that would prevent smooth travel. Avoid moving Cart across uneven, dirty or damaged surfaces.


 **Customer Equipment** - Make sure equipment is balanced and mounted securely to Cart. Do not reposition Cart components on riser or tower unless instructed to do so in the installation instructions. Moving Cart components too high or too low on the Riser may create an unstable condition, leading to equipment damage or even personal injury. Contact Ergotron Customer Care for information about moving Cart components.


 **Cart Stability** - When moving cart, the riser MUST be in the lowest position and the lift brake MUST be locked to protect against possible tipping. Failure to lock the riser in the lowest position with the lift brake may result in personal injury or equipment damage.


Safety Alerts Associated with this Product


The following **Warnings/Cautions** appear in this reference guide or on the cart:


NOTE: Failure to adhere to these guidelines may result in equipment damage or personal injury.


 **CAUTION:** The lift brake helps stabilize the worksurface and keyboard tray during normal use but it DOES NOT increase load capacity. DO NOT load riser with equipment totalling more than the maximum weight capacity specified by Ergotron. Ensure optimum lift function by testing and if necessary, re-adjusting tension whenever the weight mounted to the riser changes (i.e., equipment is removed or added). See "Set Riser Lift Tension" adjustment instructions in step 7 on page 5.


 **CAUTION:** Do not operate StyleView Cart with missing or damaged components! Do not remove, modify or substitute Cart components without consulting Ergotron. If you encounter problems with Cart installation or operation, contact Ergotron Customer Care.


 **CAUTION:** DO NOT overtighten fasteners. Overtightening may cause damage to your equipment.

 **CAUTION:** Riser is under spring tension. Rapid rise or fall of riser can occur prior to counterbalancing. Lock riser down with Brake before removing Riser Anchor Screws or loading/unloading equipment. Do Not put yourself in path of movable riser or mounted components until riser is properly counterbalanced. Failure to comply with this caution may result in equipment damage or personal injury.

 **CAUTION:** DO NOT loosen, tighten or remove any other nuts or bolts on the riser or top of tower. Tampering with nuts or bolts may result in an unstable Cart, leading to equipment damage and/or personal injury.

 **WARNING:** Unlock Lift Brake before moving work surface! Moving work surface while Lift Brake is locked may cause serious damage to Lift Engine.

 **WARNING:** In the event that repair of the StyleView Cart is needed, contact Ergotron Customer Care immediately. Cart repair can only be performed by Ergotron, Inc. or by an Ergotron authorized agent.

 **CAUTION:** Route cables on Cable Channel (right) side of Cart only. Do not store power brick inside base covers. Storing power brick inside base covers may damage electrical wires and interfere with riser operation, resulting in damage to both Cart and mounted equipment or injury from electrical shock.

Working

customize - to your size

1 Set monitor screen about one inch above eye level - unlock brake to allow riser to lift or lower as shown below.

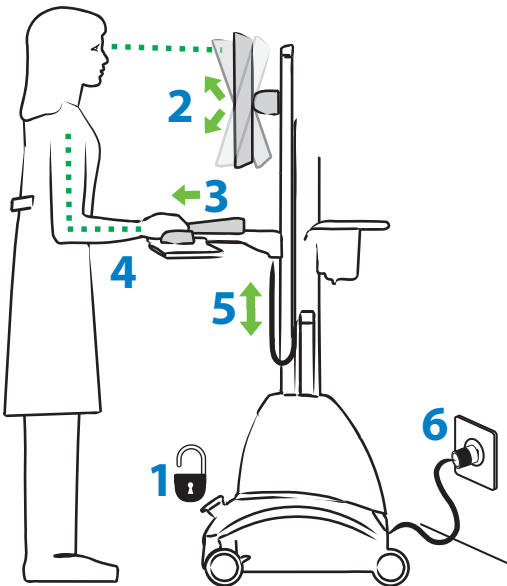
2 Tilt screen for comfortable viewing and to reduce eye and neck strain.

3 Pull keyboard tray forward and position mouse tray and mouse pouch on right or left, as needed.

4 Work with elbows bent at about 90° to minimize muscle strain.

5 If the riser moves up and down with difficulty, or if it drifts out of set position, consult the product manual for adjustment information.

6 Stay in charge!
Powered carts should be plugged into outlet as often as possible to keep battery charged and computer running.*



Moving

stow - before you go

1 Look where you're going: unlock lift brake and lower riser for an unobstructed view.

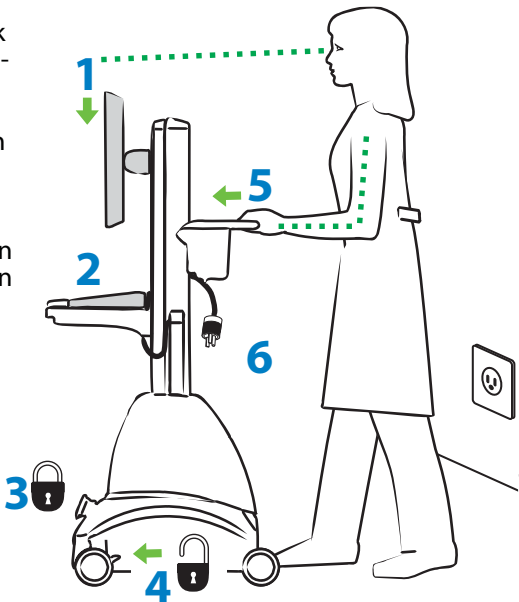
2 Tuck away open trays and return mouse, scanner and other accessories to their places.

3 Lock lift brake to keep riser down and equipment secure while cart is in motion.


4 Unlock both front casters.

5 Push cart from rear with elbows bent at about 90° to maximize control and minimize muscle strain.



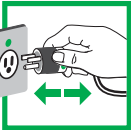
6 Don't run out!
Before moving, make sure cord is unplugged from outlet and hooked to basket for safe travel. Remember, charge battery fully 100% every day!



Cart Safety Guidelines

**DANGER!**

ELECTRICAL CORDS CAN BE HAZARDOUS
Misuse Can Result in FIRE or DEATH by ELECTRICAL SHOCK.
Please Read and Follow Product Manual Instructions.








DO NOT REMOVE THIS LABEL!

- Inspect Cord Thoroughly Before Each Use. DO NOT USE IF DAMAGED.
- Do Not Plug More Than SPECIFIED NUMBER OF WATTS Into Power System.
- Do Not Run Cord Through Doorways, Holes in Ceilings, Walls or Floors.
- FULLY INSERT Plug Into Outlet.
- Do Not Remove, Bend or Modify Any Metal Prongs or Pins of Cord.
- Do Not Use Excessive Force to Make Connections.
- Keep Away From Water. DO NOT USE WHEN WET.
- Keep Children Away From Cord.
- Do Not Plug Cord into An Extension Cord.
- AVOID OVERHEATING. Uncoil Cord and Do Not Cover It With Any Material.
- Do Not Drive, Drag or Place Objects Over Cord. Do Not Walk On Cord.
- GRASP PLUG TO REMOVE FROM Outlet. Do Not Unplug By Pulling On Cord.

Hazard Symbols Review

The Meaning of Symbols appearing in this Guide, on the Cart or on the Power System

These symbols alert you to a safety condition that demands your attention. You should be able to recognize and understand the significance of the following Safety Hazards if you encounter them on the Cart or within Cart documentation such as this Set-up Guide.

Color	Symbol	Signal Word	Level of Hazard
Red		DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
Orange		WARNING	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
Yellow		CAUTION	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.
None		CAUTION	Used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.
Red, Orange or Yellow		Electrical	Indicates an impending electrical hazard which, if not avoided, may result in personal injury, fire and/or death.

Power System Specifications - 220-240VAC/50 Hz power system

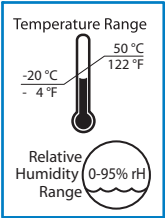
SV22-92011 SV22-92013
SV22-92012 SV22-92025

Input: 220-240VAC/50 Hz, 2.7A
Output: 230VAC/50 Hz

The StyleView AC Power System (SPS) allows your power supply to travel with the cart. The Power System is integrated in the base of the cart and comes standard with a battery, true sine wave inverter, ATS, RUI, charger, isolation transformer, outlet box and power cord.

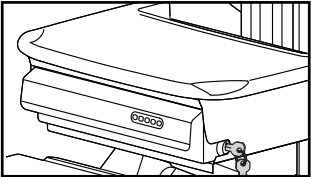
- True Sine Wave Inverter (TSW): designed to ensure satisfactory operation of Power Factor Corrected devices like Flat Panel Monitors.
- Automatic Transfer Switch (ATS): allows connected computer equipment to switch to “house” power when charging the battery.
- Remote User Interface (RUI): Located near worksurface, allows power system output to be turned on or turned off, allows monitoring of battery charge left, and provides low battery charge audible alarm.
- 55Ah Sealed Lead Acid, Absorbed Glass Mat, Valve Regulated & Recombinant Gas Type, 12VDC battery.
- The recommended cart storage temperature is 15°C (59°F). At this temperature, the 55Ah battery’s age-related capacity loss is minimized. The minimum storage temperature is -20°C (-4°F) and the maximum storage temperature is 50°C (122°F). The recommended humidity range for storage is 0-95% rH.
- The cart and power system are certified to EN 60601-1.

For more information on this or other Ergotron products, visit our website: www.ergotron.com



FCC Compliance Statement - Cart and Autolock Drawer

The Autolock drawer has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.



Changes or modifications not expressly approved by Ergotron, Inc. could void the user’s authority to operate the equipment.

Please contact Ergotron for complete EMC compatibility information.

Product Marks



Symptom	Probable Cause	Solution
Riser moves up or down too easily or with difficulty; or equipment on riser does not stay in desired position.	Improper riser counterbalance.	Follow "Set Riser Lift Tension" Adjustment procedure in step 7 on page 5.
	Mounted equipment exceeds weight capacity.	Compare weight of mounted equipment to recommended weight capacities in specifications section. Contact Ergotron Customer Care: North America 1-800-888-8458; Europe +31 (0)33-45 45 600

Symptom	Solution
1) The lights on the Remote User Interface (RUI) will not illuminate.	a) Press and hold the On/Off switch located at the left side of the RUI. Verify the small green light above the RUI On/Off switch illuminates along with one or more of the battery charge indicator lights. If multiple lights on the RUI do not illuminate continue to the next step. b) Verify the black and grey communications cables are not damaged and are seated properly by lightly tugging on them at the base of the RUI. Repeat step a). c) Pull off the front panel and verify the black and grey communications cables are not damaged and are seated properly (by lightly tugging on them) in the correct jacks located at the side of the Cart Outlet box. Replace cover and Repeat step a). d) Contact Customer Service USA: 1-800-888-8458 or Europe +31 (0)33-45 45 600
2) The Cart Outlet box will not power my equipment.	a) Verify RUI is illuminated and that the equipment power cords are properly connected to the Cart Outlet box. If the RUI is not illuminated try troubleshooting problem #1 before continuing on to step b). b) Disconnect all equipment from the cart outlets. Use an outlet tester to verify the outlets are able to correctly supply power. Keep the outlet tester plugged into one of the outlets while troubleshooting. c) Plug the cart into an external, appropriately rated powered outlet. d) Attempt to turn on the RUI. Press and hold the On/Off switch located at the left side of the RUI. Verify the small green light above the RUI On/Off switch illuminates and that the outlet tester verifies the outlets are able to correctly supply power. If the outlet tester does not verify the outlets are able to correctly supply power continue to the next step. e) Verify the Cart Outlet box cord is properly connected to the power module. Then try step d). f) Unplug the cart from the external powered outlet and remove the battery cover to verify the cord is properly connected to the power module plug. Plug the cart into an external, appropriately rated powered Outlet. and try step d). g) Contact Customer Service (USA: 1-800-888-8458 or Europe +31 (0)33-45 45 600) for further troubleshooting instructions.
3) My problem cannot be solved with this guide.	a) Contact Customer Service USA: 1-800-888-8458 or Europe +31 (0)33-45 45 600

Recommended Periodic Inspection and Maintenance			
Component	Action	How often	By whom
Autolock Drawer Batteries	Replace 4 ea AA batteries ¹	Replace when keypad #4 flashing	Any user
Power System SLA battery	Replace lead acid battery ¹	When instructed by StyleLink or when battery runtime is ½ of original runtime	IT personnel
Casters	Inspect for wear and debris	Monthly	Any user
RUI, USB, computer cables	Inspect for wear, pinching, bad connectors	Monthly	Any user
Coiled cord	Inspect for wear, damage, or stretching. Move attachment hook to avoid dragging on floor	Weekly	Any user
Maximum Load	Inspect to ensure that maximum recommended loads are not exceeded	Daily	Any user

¹ Please dispose of all batteries in accordance with local law

Ergotron Warranty Policy

Ergotron warrants that its products will remain free of defects in material and workmanship for five (5) years. All subject to the exceptions, exclusions and limitations as set forth below.

Download PDF

Exceptions to this warranty include:

- Three (3)-year warranty on all Neo-Flex™ by Ergotron products
- Two (2)-year warranty on all power supply components by Ergotron; battery carries a 90-day performance warranty and six (6)-month warranty against manufacturer's defects.

Note: In EU, two (2)-year warranty on all power supply components by Ergotron; battery carries a 90-day performance warranty and two (2)-year warranty against manufacturer's defects

- OEM products resold by Ergotron are warranted by the respective manufacturer
- Product that is refurbished by Ergotron and sold by Ergotron carries a 90-day warranty
- Ergotron warranties are nontransferable

Exclusive Remedy: If any Ergotron equipment is or becomes defective in material or workmanship during the warranty period, Ergotron will determine with the customer if the product defect is covered under warranty. Ergotron, at its sole discretion, may replace or repair the unit determined to be under warranty at a designated Ergotron location or at the customer location. The purchaser must get pre-approved authorization to return product to Ergotron. The Purchaser must contact Ergotron to obtain an RMA (Return Material Authorization) number. Ergotron will promptly repair or replace the item and ship it to Purchaser at no charge to the Purchaser. Performance of repair or replacement does not renew or extend the warranty period.

THIS REMEDY IS THE EXCLUSIVE REMEDY FOR BREACH OF WARRANTY AS TO THE EQUIPMENT, except in respect to personal injury. Purchaser shall give Ergotron immediate written notice of any personal injury resulting from use of Ergotron equipment.

Exclusions and Limitations: Ergotron disclaims liability for injuries or losses caused by or associated with installation or use of its equipment in any manner other than in strict conformance with the instructions set forth in its installation manuals, supplemental assembly and installation instruction sheets, technical bulletins or product literature, or by equipment that has been altered, damaged or misused.

Warranty on fully charged batteries left in an unused state for more than three (3) consecutive months is automatically void. Warranty on fully discharged batteries left in an unused state for more than three (3) consecutive days is automatically void.

Purchaser has not relied upon and Ergotron disclaims any and all warranties other than the expressed warranty stated above, subject to the exclusions and limitations provided herein. Ergotron disclaims all other warranties, expressed or implied, including but not limited to the warranties of merchantability and fitness for a particular purpose. Ergotron further disclaims liability to purchaser and all others for all consequential, incidental and special damages caused by or in connection with the products, their use or misuse, and their performance or nonperformance.



© 2007 Ergotron, Inc.
All rights reserved.

While Ergotron, Inc. makes every effort to provide accurate and complete information on the installation and use of its products, it will not be held liable for any editorial errors or omissions (including those made in the process of translation from English to another language), or for incidental, special or consequential damages of any nature resulting from furnishing this instruction and performance of equipment in connection with this instruction. Ergotron, Inc. reserves the right to make changes in the product design and/or product documentation without notification to its users. For the most current product information, or to know if this document is available in languages other than those herein, please contact Ergotron. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise without the prior written consent of Ergotron, Inc., 1181 Trapp Road, Eagan, Minnesota, 55121, USA. Patents Pending and Patented U.S. & Foreign. Ergotron is a registered trademark of Ergotron, Inc.

Americas Sales and Corporate Headquarters	EMEA Sales	APAC Sales	Worldwide OEM Sales
St. Paul, MN USA (800) 888-8458 +1-651-681-7600 www.ergotron.com sales@ergotron.com	Amersfoort, The Netherlands +31 33 45 45 600 www.ergotron.com info.eu@ergotron.com	Singapore www.ergotron.com info.apac@ergotron.com	www.ergotron.com info.apac@ergotron.com